

### Veterans

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### Who may I contact to get information and assistance for filing for Veterans Administration services and benefits?

The [County of Santa Clara Office of Veterans Services](#) can assist local veterans, and the dependents of every deceased Veteran, in presenting and pursuing claim against the United States, and in establishing the Veterans right to any privilege, preference, care or compensation provided for by the laws of the United States, or of the state of California.

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### How can I contact the Department of Veterans Affairs?

The VA has toll free numbers for the convenience of veterans and dependents.

- **Benefits Information** 1-800-827-1000

- **Life Insurance** 1-800-669-8477
- **Debt Management** 1-800-827-0648
- **Mammography Hotline** 1-888-492-7844
- **Tele. Dev. for Deaf (TDD)** 1-800-829-4833
- **CHAMPVA** 1-800-733-8387
- **Headstones/Markers** 1-800-697-6947
- **Gulf War Helpline** 1-800-749-8387
- **Sexual Trauma Hotline** 1-800-827-1000
- **Life Insurance:**
  - Service members and/or Veterans Group Life Insurance Program - 1-800-419-1473
  - All other VA Life Insurance Programs - 1-800-669-8477
- **Sexual Trauma Hotline:** 1-800-827-1000 or 1-877-995-5247

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### How do I get a copy of my military records?

For copies of your military service records you may contact:

National Personnel Records Center

<http://www.archives.gov/veterans/>

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## How can I get replacement medals?

You can request replacement for lost or stolen medals from the National Personnel Records Center:

National Personnel Records Center

<http://www.archives.gov/veterans/replace-medals.html>

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## Other Helpful Websites for Veterans

- [Online Veterans Benefits](#)
- [NPRC – Military Service Records](#)
- [VA Benefits](#)
- [VA Benefits Fact Sheets](#)
- [The Appeals Process](#)
- [VA Palo Alto Health Care System \(VAPAHCS\)](#)
- [California Department of Veterans Affairs](#)
- [Veterans Clinic, Fremont](#)

For more frequently asked questions, visit the [Department of Veterans Affairs website](#) . You can also view a list of additional local resources [here](#)

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