

Help with Federal Agencies

Sometimes it can be difficult to navigate the maze of the federal government. My district office can help you obtain reliable information, order forms, and inquire on your behalf with a federal agency. Although my staff cannot guarantee a particular outcome, they will do their best to help you receive a fair and timely response to your concern.

Online Answers to your Questions

You can always contact my district office for assistance with a federal agency; however, you may be able to resolve concerns on your own with the answers to several of the most frequently asked questions on the following topics. You can find more information on the [services my office can help with](#), as well as answers to the most [frequently asked questions](#).

State, County, City, and Other Local Government Agencies

As a federal representative, I am able to make inquiries of federal agencies. (Please note that if your case involves a state or local agency, you must contact your appropriate state or local government representative for assistance.) For your convenience, I have created a [helpful list of many state and local government agencies](#).

Community-Based Organizations and Service Providers

There are many community-based organizations that may be able to assist you. These organizations are not governmental agencies, but they do exist to serve citizens in a variety of ways. For your convenience, I have created a [a helpful list of community-based organizations serving residents in the 15th District](#) .

Partial List of Federal Agency Websites

These are some of the federal agencies that my office can help with. Please check their web sites before contacting the office because they may contain the information you need: You can find information about other government agencies at [usa.gov](#) .

- [Department of State](#)
- Consular Affairs
- Immigrant Visa Processing at Foreign Posts
- Visitors' Visas for Foreign Nationals
- Travel Advisories
- Passports for U.S. Citizens ([link](#))

- [Social Security](#)
- Benefits and Appeals
- Disability
- New, duplicate or corrected Social Security card ([link](#))

- [Medicare](#)
- Benefits and Appeals
- Prescription Drug Services
- Health Plan Choices

- New, duplicate or corrected Medicare card

- [Veterans Administration](#)
- Veterans Benefits
- Veterans Healthcare
- Burials and Memorials
- Special Veterans Programs

- [Internal Revenue Service](#)
- Services of the Taxpayer Advocate
- Forms and E-Filing
- Payments, Penalties and Refunds

- [United States Postal Service](#)
- Service delivery issues
- Postage Rates and Services
- Mail Fraud

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[Consumer Financial Protection Bureau](#)

- Banking Issues
- Lender and Loan Issues
- Foreclosure
- Credit Cards
- Student Loans

- [Department of Labor](#)
- Wages, Benefits and Insurance
- Compliance Assistance
- Labor Certification
- Office of Workers Compensation Programs

- [Department of Defense](#)
- Military branches
- Military Pay and Benefits

- Military Service and Records ([link](#))
- Families

- [Federal Emergency Management Agency](#) (FEMA)
- Disaster Preparedness and Response
- National Flood Insurance Program

- [Transportation Security Administration](#) (TSA)
- Protecting Our Transportation System
- Airport Screening and No-Fly Lists

- [Customs and Border Protection](#) (CBP)
- Border Protection
- Customs Enforcement
- Import and Export Restrictions

- [Immigration and Customs Enforcement](#) (ICE)
- Enforcement of Immigration and Customs Regulations
- Detention and Removal of Illegal Immigrants
- Smuggling, Illegal Exports and Trafficking

- [Citizenship and Immigration Services](#) (CIS)
- Citizenship and Immigration Petitions
- Family Based Petitions
- Adjustment of Status
- Immigration Case Status and Processing Times

My office can also provide assistance if you are interested in [doing business with the federal government.](#)